

1           34. (New) The method of claim 1, further comprising:

2                 providing a response, from the second community server, to the first terminal to  
3 present a web page in a web browser on the first terminal; and  
4                 receiving a text message of the real-time, text-based messaging session originated  
5 from the web browser on the first terminal.

1           35. (New) The server of claim 19, wherein the interface unit is adapted to receive the  
2 contact request from a second server in the other community.

1           36. (New) The server of claim 19, wherein the controller is adapted to communicate a  
2 web page for display on the entity,  
3                 the contact request comprising a message generated in response to user selection  
4 made in the web page at the entity.

1           37. (New) The server of claim 19, wherein the controller comprises a session object,  
2                 the session object adapted to exchange messaging with another session object in a  
3 second server in the other community to establish the text-based messaging session.

1           38. (New) The server of claim 19, wherein the controller is adapted to communicate a  
2 response to the contact request to present a web page in a web browser at the entity,  
3                 the interface unit adapted to further receive text messaging from the web browser  
4 at the entity during the text-based message session.

1           39. (New) The article of claim 20, wherein the instructions when executed cause the  
2 system to receive the request at a first server in the system from a second server in the second  
3 community.

1           40. (New) The article of claim 39, wherein the instructions when executed cause the  
2 system to provide a web page for display at a subscriber terminal in the second community,  
3                       wherein the request received at the first server comprises messaging generated in  
4 response to selection made in the web page displayed at the subscriber terminal in the second  
5 community.

1           41. (New) The article of claim 39, wherein the instructions when executed cause the  
2 system to:  
3                       provide a session object in the system; and  
4                       cause the session object to exchange messaging with the second server to establish  
5 the text-based messaging session.

1           42. (New) The article of claim 20, wherein the instructions when executed cause the  
2 system to:  
3                       communicate, in response to the request, a web page for display in a web browser  
4 at a subscriber terminal in the second community; and  
5 receive messaging from the web browser during the text-based messaging session.